



Your member handbook has been changed to update some services:

Gambling Disorder Treatment provided by Office of Addiction Services and Supports (OASAS) certified programs.

Starting **January 1, 2023**, Empire BlueCross BlueShield HealthPlus will cover Gambling Disorder Treatment provided by Office of Addiction Services and Supports (OASAS) certified programs.

You can get Gambling Disorder Treatment:

- Face-to-face
- Through telehealth

If you need Gambling Disorder Treatment, you can get them from an OASAS outpatient program or if necessary, an OASAS inpatient or residential program.

You do not need a referral from your primary care provider (PCP) to get these services. If you need help finding a provider, please call Empire Member Services at the number listed below.

To learn more about these services, call Member Services at **800-300-8181 (TTY 711)** Monday through Friday, 8 a.m. to 8 p.m., and on Saturday from 9 a.m. to 5 p.m. Eastern time.